

# Help Guide

Welcome to TransDev Direct. The fast and easy way to order power transmission, lifting and conveying products. The online store has been developed for account holding TransDev customers looking for excellent reliability, quality and service.

- View your agreed pricing and live stock availability
- Stock orders taken before 4.30pm are despatched the same day
- Our integrated MRP system enables seamless and fast ordering
- 98% in-stock ratio
- Over 70% of stock held in automatic storage and retrieval machines
- 1600m2 of static racking
- Over 44,000 separate products held in stock
- Over £4m of stock held



**Large Stock Profile**  
We have the products you need



**Leading Brands**  
Quality brands at great prices



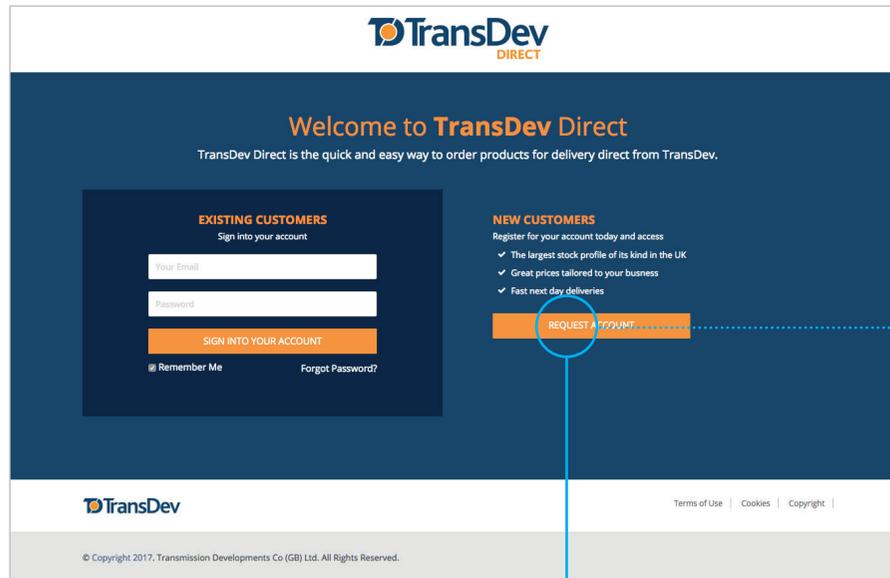
**Service and Expertise**  
See why we are The Power in Motion



**Next Day Deliveries**  
When you need that product fast.



## Creating Your Account (New TransDev Customers)



New User Account request

### Account Request

The 'Account Request' form is displayed on the TransDev website. It includes a 'PRODUCT SEARCH' section on the left, a 'Finalise' section at the bottom, and a main form area with the following sections:

- 1. Your Business Details**
- 2. About Your Business**
- 3. Main Contact**
- 4. Purchasing Contact**
- 5. Accounts Payable Contact**
- 6. My Account Requirements**

The 'Finalise' section includes a 'Confirm Account Request' checkbox, a 'Your Name' field, a 'Date' field (pre-filled with 04/06/2017), and a 'Your Position/Job Title (e.g. Director)' field. A 'Submit' button is located at the bottom right of the form.

#### What Happens Next?

Once we have checked your details and subject to approval we will generate a user name for you. This will be valid at [www.transdevdirect.co.uk](http://www.transdevdirect.co.uk)

You will be prompted to create a secure and memorable password when you first login. You will need to keep these details safe and secure at all times.

Should you need additional logins for colleagues then please contact your sales contact on **+44 (0) 1202 675 555** or email [direct@transdev.co.uk](mailto:direct@transdev.co.uk).

If you have any queries, then please do not hesitate to contact us.

## Managing Your Account

### Recent Order View

View orders      Reorder products

**MY DASHBOARD**

**My Account**

- Account Dashboard
- Account Information
- Address Book
- My Orders
- Terms & Conditions

**RECENT ORDERS** View All

Order #	PO #	Date	Ship To	Order Total	Status	Action
000000067	hjgf	26/05/2017	Gary Dale	£13.22	Processing	<a href="#">View Order</a> <a href="#">Reorder</a>
000000066	64747	25/05/2017	Gary Dale	£240.44	Pending	<a href="#">View Order</a> <a href="#">Reorder</a>
000000054	Test	15/05/2017	Gary Dale	£63.00	Processing	<a href="#">View Order</a> <a href="#">Reorder</a>
000000053	Email test	12/05/2017	Gary Dale	£64.68	Pending	<a href="#">View Order</a> <a href="#">Reorder</a>
000000048	gwsreg	11/05/2017	Gary Dale	£22.56	Complete	<a href="#">View Order</a> <a href="#">Reorder</a>

**ACCOUNT INFORMATION**

**CONTACT INFORMATION**

Gary Dale  
GDale@transdev.co.uk

[Edit](#) [Change Password](#)

**NEWSLETTERS**

You subscribe to "General Subscription".

[Edit](#)

**ADDRESS BOOK** Manage Addresses

**DEFAULT BILLING ADDRESS**

Gary Dale  
Small Company  
Small Road  
Small Suburb  
Small Village, Small County, BH15 4HF  
United Kingdom  
T: 01234 567890

[Edit Address](#)

**DEFAULT SHIPPING ADDRESS**

Gary Dale  
Small Company  
Small Road  
Small Suburb  
Small Village, Small County, BH15 4HF  
United Kingdom  
T: 01234 567890

[Edit Address](#)

Your details

### Address Book

**ADDRESS BOOK**

**My Account**

- Account Dashboard
- Account Information
- Address Book
- My Orders
- Terms & Conditions

**DEFAULT ADDRESSES**

**Default Billing Address**

Gary Dale  
Small Company  
Small Road  
Small Suburb  
Small Village, Small County, BH15 4HF  
United Kingdom  
T: 01234 567890

[Change Billing Address](#)

**Default Shipping Address**

Gary Dale  
Small Company  
Small Road  
Small Suburb  
Small Village, Small County, BH15 4HF  
United Kingdom  
T: 01234 567890

[Change Shipping Address](#)

**ADDITIONAL ADDRESS ENTRIES**

Gary Dale  
Medium Company  
Medium Street  
Medium Industrial Estate  
Medium City, Medium County, BH15 4HF  
United Kingdom  
T: 01234 567890

[Edit Address](#) [Delete Address](#)

Gary Dale  
Big Company  
Big Avenue  
Big Business Park  
Big City, Big County, BH15 4HF  
United Kingdom  
T: 01234 567890

[Edit Address](#) [Delete Address](#)

[ADD NEW ADDRESS](#)

Store multiple addresses for shipping

## Product Browsing & Searching

Product and part number search

The screenshot shows the TransDev website interface. At the top, there is a navigation bar with the company logo, a search bar labeled "Search your store here...", and a shopping basket icon. Below the navigation bar is a "SHOP BY PRODUCT" menu. The main content area is divided into several sections: "Large Stock Profile", "Leading Brands", "Service and Expertise", and "Next Day Deliveries". Below these are six product category tiles: BELTS, PULLEYS, CHAIN, SPROCKETS, GEARS, and HARDWARE. Each tile lists sub-categories and includes a "WITHIN THIS CATEGORY" section with links to specific products. At the bottom of the page, there are sections for "TRADE ENQUIRES", "USEFUL LINKS", and "SUBSCRIBE FOR OFFERS". A "Live Webchat" icon is located in the bottom left corner.

### Dropdown Product Categories

The dropdown menu shows a grid of product categories with sub-links. The categories are: BELTS, PULLEYS, CHAIN, and HARDWARE. Each category has a list of sub-items. For example, under BELTS, there are links for Synchroflex Belts, Synchrochain belts, HTD belts, Imperial pitch belts, Conti CXP belts, Vee & Wedge belts, Garden belts, Polyvee belts, Flat belts, and Volta belts. Similar lists are provided for the other categories.

Links to About page

Product Categories with links to products

News and offers subscription

Live Webchat

## Building Your Order

Banners link to further product info, related products and offers

Breadcrumb navigation

Intelligent product filters

Sorting Options

Different brands may be available

Thumbnail image and product title links to Product Details

Shopping Basket Shows total number of items (See next page)

Pagination

Quick dropdown list of variants

Specify, adjust and update quantities

### Re-ordering Products

View orders

Reorder Items

Account Information	Order #	PO #	Date	Ship To	Order Total	Status	Action
Account Information	00000022	sfdac	20/03/2017	Gary Dale	£2,785.02	Cancelled	View Order Reorder
Address Book	00000015	1234	14/03/2017	Gary Dale	£80.12	Pending	View Order Reorder
My Orders	00000012	ghygyf	06/03/2017	Gary Dale	£270.37	Pending	View Order Reorder
Terms & Conditions	00000006	hj	24/02/2017	Gary Dale	£980.21	Pending	View Order Reorder
	00000003	Test1	07/02/2017	Gary Dale	£5,059.02	Pending	View Order Reorder

### Review Order Detail

Print orders

Reorder Items

Product Name	SKU	Price	Qty	Subtotal
20-5M-15F pilot bore HTD pulley	HP20-5M-15F	£10.37	Ordered: 1	£10.37
Conti SPA1000 wrapped wedge belt	SPA1000WRP	£18.80	Ordered: 3	£56.40
Subtotal				£66.77
VAT				£13.35
Grand Total				£80.12

### Product Details

Links to product information and technical specifications

BRAND	PRODUCT/SKU	QTY	PRICE
Conti	SPA1107 wrapped wedge belt	22	£21.37
V-Flex	SPA1107 wrapped wedge belt	37	£15.92

Same day dispatch timer (last orders 4.30pm)

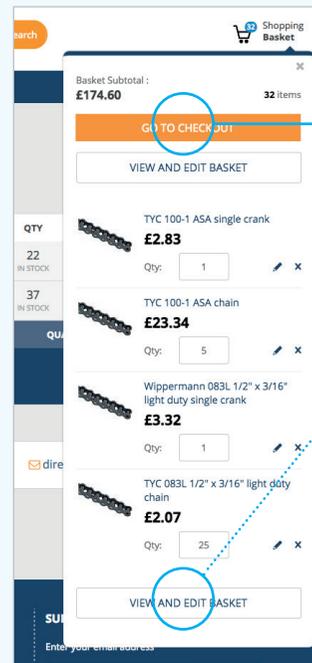
## Shopping Basket

Shopping basket shows total number of items



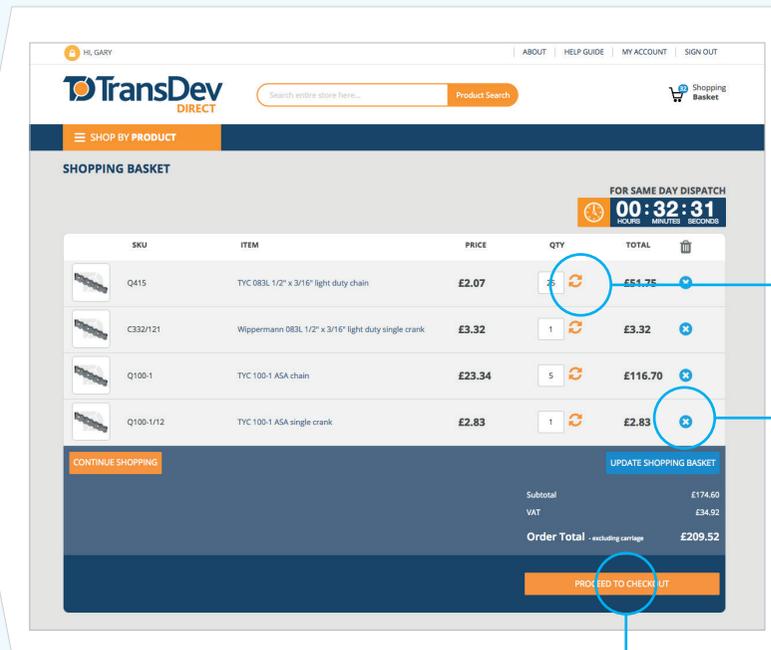
### Review your order, amend quantities and delete products

#### Quick Review



See  
Order  
Confirmation  
on next page

#### Detail Review



Refresh  
quantities

Clear your  
Shopping Basket

See Order Confirmation on next page

## Order Confirmation

**TransDev DIRECT** Search entire store here... Product Search Shopping Basket

SHOP BY PRODUCT

FOR SAME DAY DISPATCH  
01:58:48  
HOURS MINUTES SECONDS

### CHECKOUT

Please fill in the fields below and click 'PLACE ORDER NOW' to complete your purchase!

**SHIPPING ADDRESS**

Gary Dale  
Small Company Small Road, Small Suburb Small Village, Small County BH15 4HF United Kingdom, 01234 567890

Gary Dale  
Medium Company Medium Street, Medium Industrial Estate Medium City, Medium County BH15 4HF United Kingdom, 01234 567890

Gary Dale  
Big Company Big Avenue, Big Business Park Big City, Big County BH15 4HF United Kingdom, 01234 567890

[New Address](#)

**SHIPPING METHODS**

Special Instructions

My Standard Delivery/Agreed Terms

Please contact TransDev Sales on +44 (0)1202 675 555 for further information on delivery options and costs.

Special Delivery Instructions \*

Delivery by 10am. Please deliver to main reception

My billing and shipping address are the same

Purchase Order Number / Your Reference

3366992

Please Read and Accept our Terms and Conditions

**ORDER REVIEW**

Product	Qty	Subtotal
112-14M-85 pilot bore HTD pulley	1	£134.95
V-Flex SPA1082 wrapped wedge belt	2	£3.46
112-14M-170 taper bore HTD pulley to suit 5050 bush	1	£536.99
Aluminium 3M x 14 tooth bar stock x 100mm long	1	£11.02
<b>Basket Subtotal</b>		£686.42
<b>VAT</b>		£137.28
<b>Order Total - excluding carriage</b>		£823.70

[PLACE ORDER NOW](#)

Amend quantities and delete products

Include Special Delivery options if required

A unique reference or Purchase Order number is required

Acceptance of Terms & Conditions required

### Order Receipt Confirmation

Your order number is: 00000076  
We'll email you an order confirmation with details.

[CONTINUE SHOPPING](#)

Please contact TransDev Sales on +44 (0)1202 675 555 for further information on delivery options and costs.

### E-mail Confirmation

**TransDev DIRECT**

Gary Dale,  
Thank you for your order from Transmission Developments Co (TD) Ltd. You can check the status of your order by logging into your account.  
If you have questions about your order, you can email us at [st.orders@transdevdirect.co.uk](mailto:st.orders@transdevdirect.co.uk).

Your Order #00000076

Placed on 7 June 2017 14:27:52 BST

Billing Info	Shipping Info
Gary Dale Small Company Small Road Small Suburb Small Village, Small County, BH15 4HF United Kingdom T: 01234 567890	Gary Dale Small Company Small Road Small Village, Small County, BH15 4HF United Kingdom T: 01234 567890

Payment Method	Shipping Method
Purchase Order Purchase Order Number / Your Reference 3366992	Special Instructions - Special Instructions

Additional Information:

Special Delivery Instructions: Delivery by 10am. Please deliver to main reception

Items	Qty	Price
SPA1082 tapered bore vee pulley to suit 1810 bush SKU: SPA1082	2	£3.46
112-14M-85 pilot bore HTD pulley SKU: HPI12-14M-85	1	£134.95
V-Flex SPA1082 wrapped wedge belt SKU: VFD0301082	2	£3.46
112-14M-170 taper bore HTD pulley to suit 5050 bush SKU: HT112-14M-170	1	£536.99
Aluminium 3M x 14 tooth bar stock x 100mm long SKU: BH70013	1	£11.02
	Subtotal	£686.42
	VAT	£137.28
	<b>Grand Total</b>	<b>£823.70</b>

Kind regards

Chris Cowler  
Managing Director

Transmission Developments Co (TD) Ltd  
Devere Road  
Poole, Dorset, BH15 4HF  
T: +44(0)1202 675 555  
F: +44(0)1202 677 466

TRANSDIRECT  
SINCE 1965

Terms & Conditions